

Guardian Background Investigation Software Major System Features and Line-Item Prices

Guardian’s pricing model allows your agency to invite and pre-screen applicants at **no cost**. Fees are incurred only when an applicant is advanced to a full background investigation and assigned to an investigator. For example, if 300 applicants are added to the system and 100 pass pre-screening, your agency incurs fees only for the 100 applicants who move forward.

This approach eliminates the need for manual pre-screening and avoids paying for applicants who are immediately disqualified, allowing your agency to fully utilize the system while controlling costs.

Both monthly and annual payment options are available. Annual plans are based on anticipated usage over a 12-month term. Please contact us for additional details.

TRIAGE CENTER (APPLICANT PRE-SCREENING)	Invite and pre-screen an unlimited number of applicants at no cost. Advance only qualified candidates to a full background investigation. <ul style="list-style-type: none"> • Rapid pre-screening of the full applicant pool • Visibility into applicants who have applied with other Guardian agencies • Identification of changes made by repeat applicants • Comprehensive applicant tracking and reporting • Concerns Report, Document Management, NDI Access 	FREE UNLIMITED USE	
INVESTIGATION CENTER	Manage full background investigations from assignment through completion. <ul style="list-style-type: none"> • Agency Checks (fax + email) • Secure file sharing and audit logging • API access + Single Sign-On (Entra ID / Okta) • Custom questionnaires and forms • Auto generated final background report 	\$68.00 per investigation (no minimums)	
APPROVAL CENTER	Route completed background investigations through your chain of command with configurable approvals and full audit tracking.	INCLUDED	
SOCIAL MEDIA SCREENING REPORTS	Identify relevant publicly available online content with summary reporting aligned to agency-defined criteria. FCRA & EEOC compliant.	\$45.00 per screening (optional, no minimums)	
CREDIT REPORTS	Order credit reports within the investigation workflow with the click of a mouse (TransUnion). FCRA compliant.	\$15.00 per report (optional, no minimums)	
TRAINING AND SUPPORT	<p>This fee covers onboarding, training, and ongoing support for agency personnel, along with system updates, enhancements, and secure data storage required to effectively manage background investigations.</p> <p>This service ensures agencies have continued access to training resources, user support, and system functionality as their hiring needs evolve and system users cycle through use of the Guardian Platform.</p>	TOTAL AGENCY PERSONNEL 1-49 50-99 100-199 200-399 400-999 1,000+	TRAINING AND SUPPORT FEE \$500/yr \$750/yr \$1,000/yr \$1,500/yr \$2,500/yr Ask For Quote